

## **Refer 3 friends, Get RM30 Setel Credit & Win**

**from 2 February 2021 to 31 March 2021**

### **Terms and Conditions**

1.0 Organizer: Setel Ventures Sdn. Bhd. ("Organiser") is the organiser of this "Refer 3 friends and get RM30 Setel Credit & Win" ("Campaign").

2.0 Eligibility:

2.1 This Campaign is open to all Setel application users holding Malaysian citizenship, aged eighteen (18) and above ("User" or "Users") subject to the Terms and Conditions herein.

2.2 Users that are currently employed and/or tasked by Setel and/or PETRONAS Group of Companies to acquire new customers under any arrangement whatsoever, are NOT ELIGIBLE to participate in this Campaign.

2.3 In the event a User(s) is found to be ineligible or discovered to have committed fraud in any manner at any point of time during or after the Campaign Period as stated below, Setel reserves the right at its sole discretion to disqualify the said User(s) and to cancel/withdraw/recall any Setel credit

granted to the User(s), failing which, the User(s) agrees and undertakes to indemnify Setel for the value and costs of such credit. Setel shall have the right to initiate any action it deems necessary against the said User(s).

### 3.0 Campaign incentive & prizes:

The incentive is as follows:

- Setel credit worth RM30, RM150 & RM500 ("Setel Credit") valid for a period of three hundred and sixty five (365) days from the date the Setel Credit is credited into the User's account.

The weekly Campaign prizes are as follows:

- Week 1: 88x RM50 GrabFood Vouchers = 88 winners
- Week 2: 88x RM50 GrabFood Vouchers = 88 winners
- Week 3: 88x RM50 Tesco e-Vouchers = 88 winners
- Week 4: 88x RM50 Tesco e-Vouchers = 88 winners
- Week 5: 100x RM50 GrabFood Vouchers = 100 winners
- Week 6: 100x RM50 GrabFood Vouchers = 100 winners
- Week 7: 100x RM50 Tesco e-Vouchers = 100 winners
- Week 8: 100x RM50 Tesco e-Vouchers = 100 winners

Total prizes to be won throughout campaign period: 752

### 4.0 Campaign Period and Details:

4.1 Unless otherwise notified by the Organiser, the Campaign will be conducted from 02 Feb 2021, 0000hr (Malaysia time) to 31 March 2021, 1159hr (Malaysia time) ("Campaign Period"), both dates inclusive.

4.2 Referral period according to date, for User(s) to qualify for the weekly prize(s) as per table below ("Referral Period"):

<b>Week</b>	<b>Referral Period by date</b>
1	2 - 8 February 2021
2	9 - 15 February 2021
3	16 - 22 February 2021
4	23 February 2021 - 1 March 2021
5	2 - 8 March 2021
6	9 - 15 March 2021
7	16 - 22 March 2021
8	23 - 31 March 2021

#### 5.0 Campaign Mechanics:

5.1 To be eligible for this Campaign, User(s) are required to share his/her unique Setel referral code with their friends or family during the Campaign Period.

5.2 Every successful and completed registration using User(s) referral code with a minimum top up amount of RM30 in a single transaction ("Successful

Referral”) in each Referral Period, will qualify the User(s) to be in the running for the weekly prize(s). Example as follows:

<b>Referral Period</b>	<b>User</b>	<b>Number of Successful Referrals acquired</b>	<b>Number of entry(s) earned</b>	<b>Qualify for Week’s Prize</b>
Week 1	A	1	1	RM50 GrabFood Voucher
Week 2	B	3	3	RM50 GrabFood Voucher
Week 3	C	5	5	RM50 Tesco e-Store vouchers

5.2.1 All entries recorded throughout the Campaign Period that meets the Weekly prizes criteria together with its respective number of entries will automatically qualify for Weekly Prize Draw at the end of each Referral Period.

5.2.2 Only Successful Referrals listed in Setel’s records will be considered for the winner selection.

5.2.3 At the end of each Referral Period, winners will be randomly selected by Setel via a computerized selection system, witnessed by an appointed committee. Setel’s decision on all matters relating to this Campaign

(including the selection of winners) shall be final and binding. No enquiries on winners' selection will be entertained.

5.2.4 Every User will only be entitled to win one (1) prize throughout the Campaign Period.

5.3 The User(s) will also receive the RM30 Setel Credit incentive for every 3 Successful Referrals throughout the Campaign Period.

5.4 When User(s) acquires 30 Successful Referrals during the Campaign Period, the user(s) will receive a bonus of RM150 Setel Credit incentive.

5.4 When User(s) acquires 50 Successful Referrals during the Campaign Period, the user(s) will receive a bonus of RM500Setel Credit incentive.

5.5 Referrals acquired by User(s) before the Campaign Period, will be disqualified for this Campaign.

5.6 The Organiser's decision on all matters relating to this Campaign (including the selection of eligible User(s)) shall be final and binding. No inquiries on User(s) selection will be entertained.

Examples:

<b>Case Scenario</b>	<b>Result</b>
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<p><b>Referral Period Week 1:</b></p> <p>Siti refers 3 friends and these 3 friends completed their registration with Siti's unique referral code and top up RM30 each in a single transaction throughout the Campaign Period.</p>	<p>Siti receives RM30 Setel Credit and 3 entries for the Weekly Prize Draw.</p>
<p><b>Referral Period Week 2:</b></p> <p>Siti proceeds to refer another 6 friends and these 6 friends have completed their registration and top up of RM30 during the Campaign Period.</p>	<p>Siti receives RM60 Setel Credit and 6 entries for the Weekly Prize Draw.</p>
<p><b>Referral Period Week 3:</b></p> <p>Siti goes on to refer additional 21 friends and these 21 friends completed their registration with Siti's unique referral code and top up RM30 each in a single transaction during the Campaign Period.</p>	<p>Siti receives RM210 Setel Credit and 21 entries for the Weekly Prize Draw.</p>
<p><b>Referral Period Week 4:</b></p> <p>After 30 Successful Referrals, Siti refers</p>	<p>Siti receives RM240 Setel Credit and 25 entries for the Weekly Prize Draw. Siti also receives the RM500 bonus</p>

<p>another 25 friends. All 25 friends completed their registration with Siti's unique referral code and top up RM30 each in a single transaction throughout the Campaign Period.</p>	<p>Setel Credit incentive for successfully referring 50 friends throughout the Campaign Period.</p>
<p><b>Referral Period Week 3:</b> John successfully refers 2 friends.</p> <p><b>Referral Period Week 6:</b> John successfully refers 10 friends.</p> <p><b>Referral Period Week 8:</b> John successfully refers 20 friends.</p>	<p>John qualifies for the incentives as below:</p> <ul style="list-style-type: none"> <li>● Week 3: 2 entries for Weekly Prize draw only.</li> <li>● Week 6: 10x entries for the Weekly Prize Draw and RM120 Setel Credit for successfully referring 12 friends.</li> <li>● Week 8: 20x entries for the Weekly Prize Draw, RM180 Setel Credit and bonus Rm150 Setel Credit for successfully referring 30 friends throughout the campaign period.</li> </ul>
<p>Lee refers 6 friends and these 6 friends have completed their registration but did not register with Lee's unique</p>	<p>Lee does not receive the Setel Credit and does not qualify for the Weekly Prize Draw.</p>

<p>referral code &amp; top up RM30 throughout the Campaign period.</p>	<p>Lee must have at least 3 friends that register with his unique referral code and top up a minimum amount of RM30 in a single transaction.</p>
<p>Muthu refers 4 friends and all 4 friends completed their registration with Muthu's referral code and top up RM30.</p>	<p>Muthu only receives RM30 Setel Credit, as the incentive is only awarded for every 3 Successful Referral. Muthu gets 4 entries for the Weekly Prize Draw.</p>
<p>Jane refers 8 friends and all 8 friends completed their registration with Jane's referral code and top up RM30.</p>	<p>Jane only receives RM60 Setel Credit, as the incentive is only awarded for every 3 Successful Referral. Jane gets 8 entries for the Weekly Prize Draw.</p>

#### 6.0 Uncaptured Transactions:

6.1 In the event that during the Campaign Period, successful registrations with the User(s) referral code is not captured, the Organiser reserves the right to exclude them from participating in the Campaign.

6.2 Nonetheless, the Organiser will on a best effort basis, subject to the transaction(s) captured by Setel application, endeavour to enable the User(s) to be eligible to participate in the Campaign.

#### 7.0 Miscellaneous:



7.1 The winners will be announced via Setel's website at [www.setel.my](http://www.setel.my) and the Setel App Inbox.

7.2 The Weekly Prizes will be sent to the respective winners' registered Setel account via App Inbox, within one (1) month upon notification of the winners on Setel's website.

7.3 The Setel Credit will be credited directly to the eligible User(s) throughout the Campaign Period. All crediting will be completed by 14 April 2021. In the event of a delay on Setel Credit fulfilment, Setel will communicate with the User(s) via app inbox message or phone call.

7.2 Every eligible User(s) is entitled to the RM30 Setel Credit for every 3 Successful Referral and one (1) time bonus RM150 or RM500 Setel Credit incentive throughout the Campaign Period.

7.3 User(s)' Setel account must be active when Setel grants the Setel Credit and/or sends the Weekly Prize(s). Setel shall not be liable to substitute or replace such Setel Credit and/or the Weekly Prize(s) with any other item should the User(s) Setel account is not active.

7.3 In the event that Setel grants Setel Credit and/or sends the Weekly Prize directly to the winning User(s) Setel account and the Setel Credit and/or Weekly Prize is unable to go through to the winning User(s) due to any reason whatsoever, Setel will then make another two (2) attempts to grant the Setel Credit and/or Weekly Prize to the winning User(s) within seven (7) working days. Where such attempts are unsuccessful, Setel hereby reserves the right to not grant the Setel Credit and/or send the Weekly Prize to the potential User(s).

7.4 By entering or participating in the Campaign, User(s) hereby fully and unconditionally agree and accept all the Terms and Conditions herein contained and agree that the decisions of Setel regarding the Campaign and all matters relating to or in connection thereto are final and binding and no such queries, appeals or correspondences will be entertained.

7.5 The Organiser reserves the right to cancel, shorten, extend, suspend or terminate the Campaign at any time prior to the expiry of the Campaign Period without prior notice to User(s). For avoidance of doubt, any cancellation, extension, suspension or termination of the Campaign Period at any time prior to the expiry of the Campaign Period shall not entitle the User(s) to claim any compensation from the Organiser for any and all losses or damages suffered or incurred by the Users as a result of the said cancellation, extension, suspension or termination. The Organiser also reserves the right to amend, modify, delete or change any of the Terms and Conditions herein contained at any time at its absolute discretion with adequate notice. Continued participation in the Campaign following any such changes and/or amendments shall constitute unconditional acknowledgement, understanding, agreement, and acceptance of such changes in respect of the Terms and Conditions.

7.6 The Organiser reserves the right to use the names, addresses, photographs, information and documents of the Users as materials in advertisements and other forms of publicity for the current and future marketing purposes from time to time without prior notice to the User(s). The User(s) shall not claim ownership of the material. Setel User(s) in the Campaign constitutes their consent to such use, with adequate notice, without payment or consideration.

7.7 The Organiser shall not be held responsible or liable for any claim of loss or damage to property or personal injury or loss of life by the Users, and/or any

party resulting from or arising out of or in connection with this Campaign or the Credits given under this Campaign.

7.8 These Terms and Conditions prevail over any provisions or representations contained in any brochure or other promotional materials advertised under this Campaign.

7.9 The Organiser is the final authority to decide on the interpretation of these Terms and conditions and as to any other matters relating to this Campaign.

7.10 The refer 3 friends, get RM30 Setel Credit and Win on Setel Terms and Conditions shall be further subjected to the General Campaign Terms and Conditions, which can be found at [www.setel.my/campaignterms](http://www.setel.my/campaignterms).

## 8.0 Personal Data

By entering in the Campaign, Setel users are deemed to have agreed and consented to the collection, processing, use, disclosure and retention by Setel of their personal data in the manner as set out in the Personal Data Notice given pursuant to Section 7 of the Personal Data Protection Act 2010, which can be viewed at [www.setel.my/privacy](http://www.setel.my/privacy).